

## **COVID-19 Salon Safety Policy**

Please take the time to read our Salon Safety Guidelines

If you wish to make an appointment – please don't come into the salon!

To help with social distancing, you can either book online, call the salon on 01233631705, message our social media or email us at [info@edenhairandbeautyashford.co.uk](mailto:info@edenhairandbeautyashford.co.uk)

Extra health and safety measures we are taking:

- Please do not enter the salon if you have a high temperature or persistent cough. We can reschedule your appointment.
- We will be operating by appointment only.
- Please arrive on time for your appointment. If you arrive early to your appointment you will be asked to wait either in your car or outside until your appointment time. If you arrive late to your appointment we may not have time to do your hair or beauty appointment and we may ask you to reschedule.
- We are operating a one way system, so please enter the salon through our main salon door and NOT the main entrance of Farrow Court.
- We ask that you please come to your appointment alone. No children or friends.
- For children that are booked in we ask that only 1 parent accompanies them to their appointment.
- On arrival, you will be asked to wash your hands with soap and water or use hand sanitiser which will be provided for you.
- Our team is following strict hygiene guidelines and we ask you to do the same – please place any used paper towels and tissues straight in the bin after use. Sanitise or wash your hands after coughing or sneezing.
- Our team will be wearing visors and masks.
- We have removed all magazines and newspapers from the salon.
- No food or drink in the salon. We will be offering refreshments in disposable cups or feel free to bring your own reusable cups or bottles.
- All staff will be sanitising all stations, chairs, surfaces and handles regularly.
- All staff will be washing their hands thoroughly between clients and appointments.
- We ask you not to touch any of our retail products unless you are definitely purchasing the item.
- As of the 8th August 2020 it is mandatory for all clients to wear masks.

Thank you for supporting us during this time. Although your salon experience won't quite be the same, we all look forward to seeing you all soon.

Lisa, Claire & the team at Eden Hair and Beauty